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December 17, 2002

**EX PARTE**

Ms. Marlene Dortch  
Secretary  
Federal Communications Commission  
445 Twelfth Street, S.W.  
Washington, D.C. 20554

**Re: WC Docket No. 02-314 – Application of Qwest  
Communications International Inc. for  
Authorization to Provide In-Region, InterLATA  
Service in the States of Colorado, Idaho, Iowa,  
Montana, Nebraska, North Dakota, Utah,  
Washington and Wyoming**

Dear Ms. Dortch:

Qwest Communications International Inc. (“Qwest”) submits this filing to update the record in the above-referenced proceeding. In an *ex parte* filed on December 3, 2002, Qwest indicated that Trouble Ticket 6090995 was assigned an estimated fix date of December 16, 2002.<sup>1</sup> This Qwest-initiated Trouble Ticket carried a Severity Level 4 designation, indicating that it has a minimal impact on CLECs. Under the discovered error, CLECs requesting residential “Service Availability” data were receiving “business” error messages rather than “residential” error messages in those limited situation in which data was not available to respond to their queries.

On December 14, 2002, when production testing a software patch intended to resolve this Trouble Ticket, Qwest discovered that the patch did not appropriately resolve the issue. As a result, the patch was withdrawn. Consistent with the CMP Framework, Qwest notified the CLEC community yesterday of this development with an Event Notification. Qwest plans to implement a new patch to resolve this issue on Thursday, December 19, 2002. The software change will be available to CLECs on Friday, December 20, 2002.

The twenty-page limit does not apply to this filing.

Respectfully submitted,

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<sup>1</sup> See Qwest 12/03/02c Ex Parte (Event Notifications), Attached Chart at 5.

Hamee Haney

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